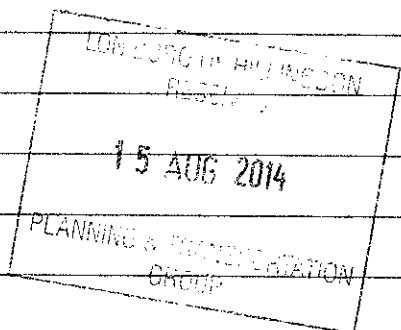


Mr &amp; Mrs Varley



14/08/2014

Dear Sirs,

We are writing to you in reference to the proposed application submitted to the licensing Department regarding the 'Three Steps Pub' (formerly the Coachmans Inn) based in Caedby High Street (corner of Iver Lane)

In conjunction with the following;

\* Hours for live music varied Mon - Wed 07:00 - 02:00 and Thursday - Saturday 07:00 - 03:30.

\* Hours of sale for late night refreshments varied Mon - Wed 07:00 - 02:00 and Thurs - Sat 07:00 - 03:30.

\* Hours for supply of alcohol Mon - Wed 07:00 - 02:00 Thurs to Sat 07:00 - 03:30.

We are objecting for the following reasons;

The noise already is an issue. As a resident we have to listen to consistent anti social behaviour fuelled by alcohol. Including shouting, swearing, arguments and fights. We feel if the hours of trade are extended this would lead to further alcohol consumption and perhaps

lead to further and more serious incidents of ASB.

\* We feel the hours are not suitable for a residential area, and with the Council's motto being 'Putting Residents First' is anything but if the application is approved. This action would not benefit the residents in the local vicinity. The pub is a stones throw away for many families living in and around the three steps and would cause a lot of stress to the community including further sleep deprity.

At this point we feel this establishment is already very disruptive to our day to day living.

We feel this proposal is an outrage and insult to local residents. We have supported and trusted the council in the borough for many years and feel the council now need to support us.

In our point of view, we would prefer you to consider revoking their current license. Since the pub has become the '3 Steps' they have cut trees down, painted it blue & white and it now looks like a complete blob on the landscape. We feel their 'improvement actions' have already de-valued our property and if the proposals go ahead it would devalue it further, forcing us to move out of the borough.

Yours Sincerely,

S

.....

MR G POPHAM & MRS L POPHAM



12/08/14

LONDON BOROUGH OF HILLINGDON  
LICENSING SERVICE  
CIVIC CENTRE  
UXBRIDGE  
MIDDLESEX  
UB8 1UW

REF: APPLICATION TO VARY LICENCE  
COACHMANS INN, COWLEY (THE THREE STEPS)



Dear Sir/Madam,

We would like to register our objection to the application to extend the opening hours of The Coachmans Inn, also known as The Three Steps.

The application is to change the opening hours till 2.30am from Sunday to Wednesday and 4am from Thursday to Saturday, with drinks and music till 2am and 3.30am.

The Coachmans is in the middle of a residential area, and the disruption to local residents if the extension of licensing hours is approved would be catastrophic.

The noise from live and recorded music, people drinking and smoking outside, arguments, car doors slamming, car horns sounding etc would make it difficult to sleep for families living nearby.

Iver Lane is already extremely busy and noisy with traffic. We already experience noise from people leaving the Coachmans, so for this to carry on until 4am would be unacceptable.

Once people leave the pub, they often congregate and loiter in the nearby roads. We already suffer from people worse for wear, shouting and arguing and there is often broken glass and vomit on the pavements the following day. We do not need this to go on even later.

We have no objection to some premises staying open until the early hours, but surely these should be in town centres and not residential areas where people are getting up to go to work and school just as others are finishing drinking.

We urge you please to reject this application for the sake of the local residents and Council Tax payers.

Yours faithfully,



Licensing Service  
Civic Centre  
Uxbridge  
UB8 1UW

Mr & Mrs S Phillips

11th August 2014

Dear Sir/Madam

**Re: ERHAN SALIN T/A THE COACHMAN'S INN**

We live at the top of Iver Lane, opposite the Coachman's Inn and we are very concerned about their application to extend their opening hours and music license until the early hours of every night of the week.

When the pub has a live band playing we can clearly hear the music in our lounge and front bedroom and whilst it is intrusive, we can cope with it continuing until 11pm, but as we both work full time and need to be in bed and able to sleep by a reasonable time, we are concerned that we could be kept awake until the early hours by music playing, people leaving the pub and potential anti-social behaviour in the surrounding streets, if someone has been able to stay in the pub until 3.30am in the morning.

We are also concerned as we are aware that the current owners had to close their previous premises due to noise issues upsetting their neighbours when they had a Shisha bar and there is a sign outside the Coachman's saying Shisha Coming soon.

Thank for your attention to this matter.

Yours faithfully

[REDACTED]

*Mr Simon & Mrs Samantha Phillips*

[REDACTED]

14 AUG 2014  
LICENSING DEPARTMENT  
Brent Council



MR + MRS NOYCE

13.8.2014

I would like to register my objection to the fact that the Coachman's Inn has applied for an extension to their current opening hours and to be able to play music and have a late license until 3:30AM.

We live at NO 21 VER LANE which runs parallel to their car park therefore we would have cars in and out until 3:30 AM at least.

People are inclined to screech in and out of the car park also we feel that parking will also occur outside our house despite there being yellow lines

We don't mind people enjoying themselves but don't feel it is necessary until those hours as we are pensioners

We used to live in Chippendale Way and suffered then from the then Regals Night Club with shouting and giggling and even disputes outside over bedroom window.

Are these extended hours necessary when people have a good deal of the day to enjoy themselves without inconveniencing others which those hours will do.

Licensing Service  
Civic Centre  
Uxbridge  
UB8 1UW

Wharf Court Residents  
[REDACTED]

14th August 2014

**PROPOSED EXTENSION TO THE COACHMANS INN'S OPENING HOURS**

Dear Sir/Madam,

We would like to object to the above proposal on the grounds that the premises is in a residential area.

More specifically we object to the proposal to have live music until 1.00am and recorded music until 3.30am. We believe the ensuing noise would be totally unacceptable in the hours after midnight.

For and on behalf of

[REDACTED]  
Wharf Court Residents

N.A.Janes



14<sup>th</sup>.August 2014.

## **Ref: Application for extended licensing hours at The Coachman's Inn, Cowley**

To the Licensing Department, London Borough of Hillingdon,

I wish to express my concerns over the proposal to extend the licensing hours at the Coachman's Inn ( The Three Steps ) in Cowley. The principal concern is around the noise level, which has already proved to be a nuisance, in a residential area, where many people work shifts or have early starts at work. At present, this is confined to three nights a week , yet still causes problems for local residents, necessitating calls to the Hillingdon noise team on several occasions. There are three main areas of concern about noise, which are as follows:

Firstly the music itself, whether a live band or on the Karaoke evenings, there is, at the lowest level, a thumping beat which makes sleep difficult and invades every room. This sometimes increases to the point where it can be heard above the level of our television and means that, even in the hottest weather, all windows have to remain closed, contributing to the difficulty with sleep. Speaking as one who works shifts, which cover all seven days of the week, even the current situation is an intrusion, any increase would be intolerable.

Secondly, the noise from customers gathering outside the premises to smoke or simply drink in the outside areas. Sudden bursts of laughter, shouting and occasional screaming are very disruptive to sleep in the still of the night. Also there is a lot of noise generated by people leaving the premises on foot.

Lastly, there is the noise from vehicle arriving and leaving the premises. Doors slamming, tyres squealing and horns blaring all add to the disturbance as well as taxis blowing their horns to let customers know they have arrived.

( contd. )



The management of these premises have not shown themselves to be responsible neighbours in the past , so I believe this application is unwarranted in a residential area.

Yours,  
[REDACTED]s

Reference: GE130110

Title                    Mr                    Mrs                    Ms                    Miss                    Dr

First name\*            Doreen

Last name\*            Evans

Email address

[REDACTED]

Subject\*

Reference number

Message or comments\*

Extended License for Public House, "The 3 Steps".

I would like to register an objection to any extended hours for the above mentioned public house, due to potential noise and anti social behaviour in the surrounding areas, basically where I live.

Please can this be registered or can you advise me where I need to make a more formal objection.

**You can attach up to four small files, (pictures or documents for example) should you wish to.**

Are you supplying any attachments

No

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(Please go to [online services](#) to report, apply, pay, book, or find your nearest online.)

Mr & Mrs Kennedy

Middle

Hillingdon Licensing Service  
4W/01 Civic Centre  
High Street  
Uxbridge  
Middlesex UB8 1UW

Via email [licensing@hillingdon.gov.uk](mailto:licensing@hillingdon.gov.uk) & Post

18<sup>th</sup> August 2014

Dear Sirs,

**Re: The Three Steps @ The Coachmans Inn  
Premises Licence No. LBHIL 40/05**

Further to the recent application made by The Three Steps @ The Coachmans Inn to vary a Premises Licence under the Licensing Act 2003, we would like to express our objection to the proposals made, i.e.

- Provision of late night refreshment (supply of alcohol), both indoors and outdoors until 2.00am on Sunday, Monday, Tuesday and Wednesday and 3.30am on Thursday, Friday and Saturday.
- Extension of opening hours to 2.30am on Sunday, Monday, Tuesday and Wednesday; and 4.00am on Thursday, Friday and Saturday.
- The removal of the current condition of 'members of the public shall not be permitted to use the patio area at the premises after 23.00 hours'.

The Three Steps @ The Coachmans Inn is situated in a mainly residential area, where a large proportion of residents work and have children. We believe the local residents will be severely affected by noise pollution, should the application be approved, particularly should the condition under Annex 2 of the current licence regarding the patio area be removed.

Historically The Coachmans Inn has had anti-social problems. We understand that the new managers have put measures in place to resolve these issues; however the managers cannot ensure their clientele speak in measured tones or do not engage in heated discussions/arguments fuelled by alcohol (which does still occur on occasion) when leaving the premises in the early hours of the morning. The managers may have trained their staff to ask their customers to leave quietly etc., but they also need to understand that throwing glass bottles in a container in the early hours of the morning is also unacceptable (and this happens on a regular basis).

We would understand the need for extending opening hours etc., if this establishment was in central London, but as it is not we do not believe the recent application will be of any benefit to the local residents, but potentially would be a major disruption.

Yours faithfully

S Kennedy



To: Ian Meens &lt;IMEENS@hillingdon.gov.uk&gt;

## Fwd: Ref licence application for the Coachmans Inn, Cowley

1 message

licensing . <licensing@hillingdon.gov.uk>  
To: Ian Meens <IMEENS@hillingdon.gov.uk>

20 August 2014 08:38

----- Forwarded message -----

From: John Davis <[REDACTED]>  
Date: 19 August 2014 21:22  
Subject: Ref licence application for the Coachmans Inn, Cowley  
To: licensing@hillingdon.gov.uk  
Cc: KBurrows@hillingdon.gov.uk, JCooper@hillingdon.gov.uk

I am writing to express our concern at the application from the Coachmans Inn in High Street, Cowley to extend their opening hours to 3.30am. It is our opinion that even with appropriate management controls that such extended hours of trading will lead to increased noise levels in the neighbourhood and affect the quality of sleep for residents. In a quiet neighbourhood such as this the presence of people drinking outside late into the night can be heard some distance from the premises and will inevitably lead to complaints. I urge the council to reject the application.

Yours faithfully,

[REDACTED]



ian.meens.clinical@hillingdon.gov.uk&gt;

## Fwd: Three Steps License Representation

1 message selected

licensing . <licensing@hillingdon.gov.uk>  
To: Ian Meens <iMeens@hillingdon.gov.uk>

21 August 2014 09:09

----- Forwarded message -----

From: [REDACTED]  
Date: 20 August 2014 21:51  
Subject: Three Steps License Representation  
To: licensing@hillingdon.gov.uk

Dear Hillingdon Council,

From [REDACTED]

I am writing to make representation against the proposed changes to The Three Steps Public House.

I refer firstly to (b) The Prevention of Crime and Disorder, recently we the police were called to a couple who were arguing who left the premises, and swearing has been heard on a few occasions by those leaving around closing times.

I would also like to refer to (d) Prevention of a public nuisance, although there clearly have been no complaints, the music does emulate from the building, this can be heard at the weekends up till 1am, both with the windows (double glazing) closed and open. This music has at times been loud enough for us to recognise the piece of music being played.

On a personal note myself and my wife are expecting children, if they were to sleep at the front of the house with the windows open this would prevent them from sleeping.

I do support local business, but feel that on this occasion, in a residential area this application is simply not feasible,

Many thanks

[REDACTED]  
  
The Licensing Service  
Residents Services  
London Borough of Hillingdon  
Civic Centre  
High Street  
Uxbridge UB8 1UW  
(T) 01895 277433  
(F) 01895 250011  
licensing@hillingdon.gov.uk